

## **ABSTRAK**

**Dyah Winastuti**

**Faktor–Faktor Internal dan Eksternal yang Berpengaruh terhadap Penulisan Diagnosis Dokter di Lembar Resume Rekam Medik Rawat Inap RS. Panti Wilasa “ Dr Cipto “ Semarang**

**108 hal + 25 tabel + 2 gambar + 7 lampiran**

Penulisan diagnosis adalah tindakan yang dilakukan dokter untuk menuliskan diagnosis pasien di lembar rekam medik. Rendahnya tingkat penulisan diagnosis dokter di lembar resume rekam medik rawat inap RS. Panti Wilasa “ Dr Cipto “ merupakan permasalahan penting yang harus segera ditangani oleh manajemen karena sangat berdampak bagi kelancaran pelayanan pasien dan administrasi rumah sakit. Tujuan penelitian ini adalah untuk mengetahui faktor internal dan eksternal yang mempengaruhi penulisan diagnosis dokter di lembar resume rekam medik rawat inap RS. Panti Wilasa : Dr Cipto “ Semarang.

Penelitian ini merupakan penelitian observasional , dengan pendekatan rancangan penelitian *cross sectional* . Populasi penelitian adalah seluruh dokter di rawat inap RS. Panti Wilasa “ Dr Cipto “ Semarang. Analisis statistik yang digunakan analisis bivariat dengan uji *chi square* dan analisis multivariat dengan uji regresi logistik metode enter.

Hasil analisis deskriptif, penulisan diagnosis dokter (58,3%), keyakinan penting (54%), sikap baik (44%), sistem penghargaan baik (68% ), sistem informasi baik (62%), dan sistem sanksi baik (48%). Hasil analisis bivariat menunjukkan ada hubungan yang signifikan antara keyakinan ( $p=0,011$ ;  $p<0,05$ ), sikap ( $p=0,002$ ;  $p<0,05$ ), sistem penghargaan ( $p=0,017$ ;  $p<0,05$ ) dan sistem informasi ( $p=0,048$ ;  $p<0,05$ ) terhadap penulisan diagnosis dokter di lembar resume rekam medik rawat inap. Hasil analisis multivariat menunjukkan adanya pengaruh bersama – sama antara keyakinan ( $p=0,048$ ;  $ekp(B)=12,884$ ), sistem penghargaan ( $p=0,012$ ;  $ekp(B)=34,065$ ), dan sistem informasi ( $p=0,03$ ;  $ekp(B)=57,642$ ) terhadap penulisan diagnosis dokter di lembar resume rekam medik rawat inap RS. Panti Wilasa “Dr Cipto“ Semarang.

Saran yang direkomendasikan dalam penelitian ini adalah membuat suatu standart prosedur yang berisi ketentuan petugas rawat inap dan dokter ruangan untuk selalu mengingatkan dokter pemberi pelayanan medik di rawat inap dalam menulis diagnosis, penyusunan kebijakan penghargaan imaterial bagi dokter yang sudah menulis diagnosis dan sosialisasi ulang ketentuan penulisan diagnosis kepada dokter yang berdasar pada keselamatan pasien.

Kata Kunci : Penulisan Diagnosis, Rekam medik, Rumah Sakit  
Kepustakaan : 33 ( 1992 – 2008 )

## **ABSTRACT**

**Dyah Winastuti**

**Internal and External Factors that Influence Physician's Diagnosis Writing on Inpatient Medical Record Resume Sheet at Panti Wilasa 'Dr Cipto' Hospital Semarang**

**108 pages + 25 tables + 2 figures + 7 enclosures**

Diagnosis writing was an action done by physician to write patient diagnosis on the medical record form. Poor level of physician's diagnosis writing on the inpatient medical record resume sheet at Panti Wilasa 'Dr Cipto' was an important problem that needed immediate solving by hospital managerial due to its impact towards patients service and hospital administration. The objective of this study was to identify internal and external factors that influenced physician's diagnosis writing on inpatient medical record resume sheet at Panti Wilasa 'Dr Cipto' hospital Semarang.

This study was an observational study with cross sectional approach. Study population was all physicians working in the inpatient wards of Panti Wilasa 'Dr Cipto' hospital Semarang. Bivariate analysis statistics, chi-square test and multivariable logistic regression with enter method were implemented.

Descriptive results of this study showed that there were good physician diagnosis writing (58.3%), importance of confidence (54%), good attitude (44%), good reward system (62%), good information system (62%) and good sanction system (48%). Bivariate analysis indicated significant association between confidence ( $p = 0.011$ ,  $p < 0.05$ ), attitude ( $p = 0.002$ ,  $p < 0.05$ ), reward system ( $p = 0.017$ ,  $p < 0.05$ ) information system ( $p = 0.48$ ,  $p < 0.05$ ) and physician diagnosis writing on inpatient medical record resume form. Result of multivariate analysis showed joint influence of confidence ( $p = 0.48$ ,  $\exp(B) = 12.884$ ), reward system ( $p = 0.012$ ,  $\exp(B) = 34.065$ ), information system ( $p = 0.03$ ,  $\exp(B) = 57.642$ ) towards physician diagnosis writing on inpatient medical record resume form of Panti Wilasa 'Dr Cipto' Semarang.

Recommended suggestions in this study were to create procedural standard containing guideline to inpatient workers and physician on duty to always remind medical service physician working in the inpatient ward to write diagnosis, guideline to arrange immaterial reward policy for physician who had written the diagnosis and to do re-socialization of diagnosis writing guideline to physicians based on patient safety.

Key words : Diagnosis writing, medical record, hospital

Bibliography : 33 (1992 – 2008)